CONNECTED VEHICLE DATA 1 Modem: Built-In Modem Equipped Modem Activation: Retail Authorized Vehicle Status: Odometer: 2246 Miles | III High Voltage Battery: 60 % | UTPMS: Monitoring | I 12V Battery: 83% Vew Status Vehicle Status Date/Time: \*Payload Not Received For Current Day **Current VHA/DTC Status** VHA/DTC 60 Day History View **Over The Air Update** VEHICLE HEALTH ALERTS: Unknown View Details Details DIAGNOSTIC TROUBLE CODES: Unknown VEHICLE HEALTH ALERTS: LATEST STATUS: Campaign VHA/DTC DATE/TIME: \*Payload Not Received Successful DIAGNOSTIC TROUBLE CODES: For Current Day DATE/TIME: April 15, 2024 9:48 OASIS RESULTS:1FTVW1EV9PWG17869 15-JUNE-2024 / 11:33:37 EST **USA - EN** LOCAL TIME: 15-JUNE-2024 / 11:33:37 VEHICLE INFORMATION **ADDITIONAL INFORMATION** VEHICLE DESCRIPTION: 2023 F150 VERSION/SERIES: LARIAT SERIES PAINT COLOR: ICONIC SILVER/SILVER RADIANCE BODY STYLE: Crew Cab DRIVE TYPE: PAINT CODE: **JS** 4 WHL L/H PART TIME DRIVE FNGINE: BATTERY ELECTRIC MOTOR #2 AXLE RATIO: ELECTRIC DRIVE GROSS VEHICLE WEIGHT: 8400 LB. GVW ENGINE CALIBRATION: PTFDC1NA AXLE CODE: LB RADIO: WHEEL SIZE: 8.5 X 20" ALLOY WHL TRANSMISSION: 1 Speed Transmission SYNC VERSION: GEN4 VHR ACTIVATED: FUEL TYPE: Electric TIRE: 275/60/20 A/T BSW Sold to Fleet: NO Retail sales type: R MODEM: 4G **A OUTSTANDING FIELD SERVICE ACTIONS** NO CAMPAIGN MESSAGE(S) FOUND WARNING MESSAGES VERIFY STATE REGISTRATION, VIN MAY BE ELIGIBLE FOR CALIFORNIA EMISSIONS WTY LAST KNOWN COUNTRY --> (OWNER EFFECTIVE DATE - ) **A GENERAL WARRANTY INFORMATION** WARRANTY START DATE: 16-October-2023 BUILD DATE: 21-May-2023 RELEASE DATE: 25-June-2023 SALE MILEAGE: **A WARRANTY COVERAGE** COVERAGE TYPE: COVERAGE DESCRIPTION: 8 years / 100,000 Miles (whichever occurs first) **Electric Vehicle Component** ADDITIONAL INFO: high-voltage battery packs, high voltage charger, DC/DC convertor, Electric Drive Module Assembly(includes electric motor and gearbox), trans range COVERAGE TYPE: Safety Restraint COVERAGE DESCRIPTION: 5 years / 60,000 Miles (whichever occurs first) ADDITIONAL INFO: \* COVERAGE TYPE: Powertrain COVERAGE DESCRIPTION: 5 years / 60,000 Miles (whichever occurs first) ADDITIONAL INFO: \* **COVERAGE TYPE: Corrosion Perforation** COVERAGE DESCRIPTION: 5 years / Unlimited miles ADDITIONAL INFO: No perforation req.on Aluminum Panels COVERAGE TYPE: Bumper-to-Bumper COVERAGE DESCRIPTION: 3 years / 36,000 Miles (whichever occurs first) ADDITIONAL INFO: Some B-to-B parts have limited coverage available:

- a. Brake pads/linings are limited to 12 months / 18,000 mile coverage
- b. Wheel alignment and wheel balance are limited to 12 months / 12,000 mile coverage
- c. Windshields replaced for stress cracks are limited to 12 months / 12,000 mile coverage
- d. Tires are prorated after 12,000 miles driven
- e. Utilize the LTIS policy where applicable, review Warranty and Policy Manual section 3.5.02.85 for details.

## MARKETING MESSAGES

FordPass & Lincoln Access Rewards

Is your customer a FordPass or Lincoln Access Rewards Member?

Please click here to visit the Rewards Member Portal and verify account information

**A EXTENDED COVERAGES** 

NO ESP INFORMATION AVAILABLE

WARRANTY REPAIR HISTORY

Click Here for Full Warranty History

11-JUNE-2024

DEALER: Duncan Ford

ODOMETER: 000002129M

WARRANTY CLAIM NUMBER: 404878 CONDITION DESC DOES NOT OPERATE PROPERLY

CONDITION CODE 42

LABOR OP 23B70B

PART NUMBER	PART DESCRIPTION	QUANTITY
ML3Z 10C679 B		001
10C679		000

PERFORMED MOBILE RECALL, RECALL 23B70 COMPLETE

24-MAY-2024

**DEALER: Duncan Ford** WARRANTY CLAIM NUMBER: 404101 ODOMETER: 000001822M

CONDITION CODE X2

CONDITION DESC CONNECTION POOR/NOT MADE

LABOR OP 12650D, 12650DX1, 12650D45, 12650D45WR

PART NUMBER	PART DESCRIPTION	QUANTITY
14401		000

VERIFIED CONCERN, PERFORMED KOEO SELF TEST, FOUND DTC P2127. CHECKED F OR APPLICABLE TSBS, SSMS, AND GSBS NOTHING FOUND. PERFORMED PPT DK IN WSM SECTION 310-02. DK1-YES, DK2-YES, DK3-YES, DK4-YES (5.2V), DK5-NO (7.3 OHMS). DISCONNECTED C1590 AND VISUALLY INSPECTED, NOTHING FOUND. RECONNECTED CONNECTOR C1590 AND CHECKED RESISTANCE ON CIRCUIT VE702, R ESISTANCE HAD REDUCED TO .3 OHMS. PERFORMED POST R

15-MAY-2024

DEALER: Motor Mile Ford

ODOMETER: 000001712M

WARRANTY CLAIM NUMBER: 859850

CONDITION CODE 82

CONDITION DESC FREIGHT/POSTAGE/MAINTENANCE

LABOR OP 12651DE, 12651DX1, AD

PART NUMBER	PART DESCRIPTION	QUANTITY
DIAG		000

PERFORMED SELF TEST, DTC P2127, P0887, P2138, P1A13 STORED, PERFORMED SSM 51545, ALL CONNECTIONS TIGHT, CLEARED DTC AND TEST DROVE VEHICLE S EVERAL TIMES, RETESTED SYSTEM, NO DTCS RETURNED, UNABLE TO REPLICATE C ONCERN AT THIS TIME

01-APRIL-2024

**DEALER: Duncan Ford** 

ODOMETER: 000001156M

WARRANTY CLAIM NUMBER: 401611

CONDITION CODE **B4** 

CONDITION DESC PINCHED/DAMAGED WIRE

LABOR OP MT232146

PART NUMBER	PART DESCRIPTION	QUANTITY
ML3Z 10E929 ACA		001
OSP		006

VERIFIED CUSTOMERS CONCERN OF PRE COLLISION AND FRONT CAMERA FAULT MES SAGES ON HOUR LONG ROAD TEST, CONNECTED FDRS, RETRIEVED CODE C1001:78 FROM IPMA SEARCHED TSB SSM AND GSB, FOUND TSB 23-2146 APPLIES TO THE C USTOMERS CONCERN, LOWERED HEADLINER AND REMOVED A PILLAR TRIM, FOUND L OOSE CONNECTION AT IPMA CAMERA DURING WIGGLE TEST, ORDERED IPMA CAMERA TO A PILLAR COAXIAL CABLE AS FIRST STEP, REPLACED

29-MARCH-2024

DEALER: Duncan Ford ODOMETER: 000001100M
WARRANTY CLAIM NUMBER: 401528 CONDITION CODE 42

CONDITION DESC DOES NOT OPERATE PROPERLY

LABOR OP 23B57D

PART NUMBER	PART DESCRIPTION	QUANTITY
10D672		000

CUSTOMER REQUESTED CAMPAIGN NUMBER 23B57 BE PERFORMED. VERIFIED THE VE HICLE HAS OPEN CAMPAIGN 23B57. A MANUFACTURING DEFECT IN ONE OR MORE O F THE HIGH VOLTAGE BATTERY MODULES MAY REQUIRE REPLACEMENT. ACCESSED, INSPECTED AND PASSED THE HIGH VOLTAGE BATTERY MODULES, NO FURTHER ACTI ON NECESSARY AS PER CAMPAIGN 23B57 INSTRUCTIONS. ACCESSED THE DIAGNOST IC PORT, CONNECTED THE FDRS AND PASSED THE BATTERY

26-JULY-2023

DEALER: **Krieger Ford, Inc.**WARRANTY CLAIM NUMBER: **889498**CONDITION CODE **04** 

CONDITION DESC SOFTWARE REVISION/FLASH MODULE

LABOR OP 12651D, 12651D45, 12651DX1

PART NUMBER	PART DESCRIPTION	QUANTITY
9E731		000

PERFORM SELF TEST, CODE B15E1. PERFORM PROCEDURE LISTED IN SSM 51776. CLEAR COES AS DESCRIBED FOR ADAPTIVE CRUISE CONTROL AND ROAD TE ST.

26-JULY-2023

DEALER: Krieger Ford, Inc.

ODOMETER: 000000052M

WARRANTY CLAIM NUMBER: 889527

CONDITION CODE 42

CONDITION DESC DOES NOT OPERATE PROPERLY

LABOR OP 12651D, 12651D45, 12650D80, 12650D82, MT12A581, 12651DX1

PART NUMBER	PART DESCRIPTION	QUANTITY
W708771 S300		003
W710282 S300		004
12A581		000

PERFORM SELF TEST, CODE P087F, P2127.PERFORM PINPOINT TEST DK 1 NO, DK 11 YES, DK 13 NO. PERFORM PIND MONITOR AND OBSERVED LOSS OF VOLTAGE O N APP 2. PERFORMED WIGGLE TEST INSISE CABIN AND ALONG FIREWALL AFTER R EMOVING FRUNK TRIM. REPAIRED SHORT IN HARNESS INSIDE OF FRUNK. CLEAR C ODES AND ROAD TEST. HAD VEH ROAD TESTED BY MANAGEMENT.