

CERTAIN 2022-2023 MODEL YEAR MACH-E, F-150, BRONCO, EXPEDITION AND NAVIGATOR VEHICLES — INSTRUMENT PANEL CLUSTER INSPECTION

SERVICE PROCEDURE

⚠ This procedure is different from the Workshop Manual (WSM). Follow Technical Instructions carefully.

1. Check the vehicle odometer and record the mileage.
2. Take the vehicle on a road test to accumulate a minimum of 3 miles.
3. Check the vehicle odometer a second time and record the mileage.
4. Shut off the vehicle and allow it to sit for 30 minutes to put it in deep sleep mode.
5. Check the vehicle odometer a third time. Did the odometer display the mileage accumulated from the test drive and remain the same as in the second reading in Step 3?

YES - Contact the Special Service Support Center (SSSC) for further instructions.

NO - Replace the Instrument Panel Cluster (IPC). Follow the Workshop Manual (WSM) procedures in Section 413-01.

6. Fill out and install the odometer repair label on the driver door jamb next to the VIN label. See Figure 1.

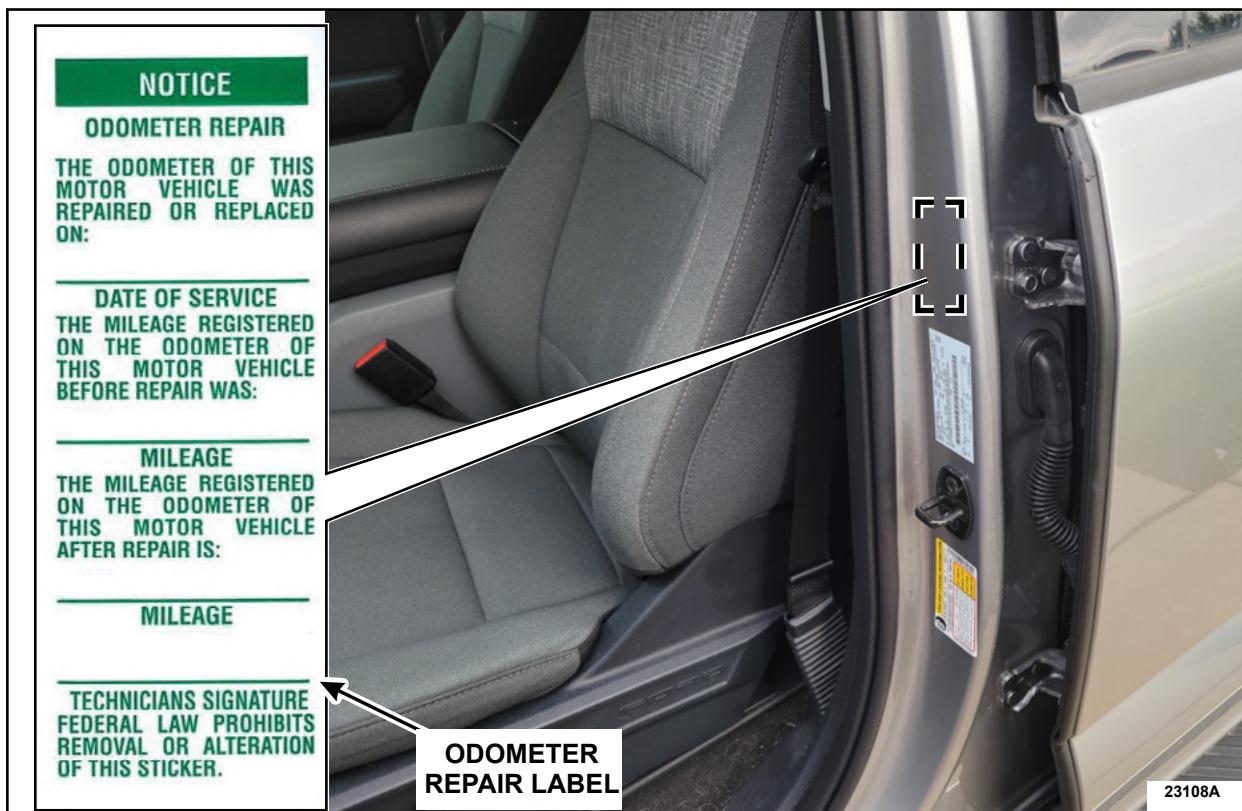


FIGURE 1



7. Submit an Approval Request via the SSSC Web Contact Site. Include a photo of the installed and signed odometer repair label with 0 miles entered as the repaired mileage. Include the VIN label in the photo. Include the SSSC approval code when submitting the claim. This completes the FSA.

IMPORTANT NOTE: Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall. Unless a part is requested to be returned to Ford, all parts replaced under this FSA must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Refer to the Parts Retention, Return, & Scrapping section of the FSA dealer bulletin for further information.

