

[EV Care](#)[EV HQ](#)[Schedule Service](#)

Personal Care for Your Electric Vehicle

Ford's commitment to ongoing support and guidance is designed to help you keep your electric vehicle in optimal health. And we'll come right to your home to do it — whether you prefer Ford Pickup & Delivery or Ford Mobile Service.*

Our factory-trained technicians will provide a multi-point inspection of brake life, battery health, fluid levels, and tire wear to help keep your vehicle in optimal operating condition for miles.

[Vehicle Care](#)

Did you know?

The tires you choose impact battery range, road noise, and tread life. Your tires need to handle the quick acceleration and heavy weight of an electric vehicle. We can help you choose what's best for you.



Everyday Battery Confidence

Ford electric vehicles have an eight-year/100k-mile high-voltage battery warranty,** but there are still a number of ways to help you get the most out of every charge:

- Precondition your vehicle and battery in extreme weather
- Keep software updates current by setting a schedule to automatically update overnight
- Maintain a 12V connection in order to perform software updates
- Use 1-Pedal Drive to help increase regenerative braking†

[Learn More](#)

With you, 24/7.

We offer ongoing support and guidance.



Live Support

Text a dedicated Ford advisor for 24/7 electric vehicle support^{††}



Convenient Care

Ford Dealers can service your vehicle on site, at your home, or arrange pickup and delivery^{*}



Dedicated Experts

Count on trained EV technicians who only use genuine Ford Parts

[Connect with Us](#)

^{*}Ford Pickup & Delivery and Ford Mobile Service are offered by participating dealers and may be limited based on availability, distance, or other dealer-specified criteria. Does not include parts or repair charges. A nonoperational vehicle is not eligible for Ford Pickup & Delivery and will require a Roadside event.

^{**}See your dealer and the Battery Electric Vehicle Warranty Guide for limited warranty details.

^{††}1-Pedal Drive is an extra driving aid. It does not replace the driver's attention and judgment or the need to apply the brakes. See Owner's Manual for details and limitations.

^{††} Available only for Ford F-150[®] Lightning[®] and Mustang Mach-E[®] owners. Message and data rates may apply. By texting, you agree to receive text messages. Text HELP for information. Text STOP to cancel. Privacy Policy at www.ford.com/help/privacy/. Customer must agree to Ford's Electric Vehicle 24/7 Live Support Service Terms and opt-in to phone and text communications for 24/7 Live Support and proactive charging support. Not available on select holidays including New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, day after Thanksgiving Day and Christmas Day.



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