2022 Ford F-150 Extended Range Lightning

Subject: Ford F-150 Extended-Range Lightning Included Ford Charge Station Pro Shipping Confirmation & Availability

Ford is providing the following information to clarify:

- the inclusion of the Ford Charge Station Pro (FCSP) with the purchase of the extendedrange F-150 Lightning and the role of our distributor, Sunrun
- consent to share your customer information with Sunrun
- the availability of the FCSP.

FCSP and the role of Sunrun

The purchase of your Extended Range F-150 Lightning includes the FCSP and software to enable Intelligent Backup Power.

Sunrun, Inc. is the exclusive distributor and preferred installer of the FCSP.

Sunrun is also the exclusive supplier and installer of a Home Integration System which must be purchased separately to enable Intelligent Backup Power.

Consent to share your customer information with Sunrun

Ford will share your purchase information (including name, contact information and vehicle configuration) with Sunrun for purposes of delivery and, if you wish, installation of your FCSP and to inquire about your interest in enabling Intelligent Backup Power.

By signing this document, you direct Ford to share your purchase information with Sunrun, and you acknowledge you understand the shared information will be subject to Sunrun's privacy policy.

You also authorize Sunrun to contact you for the purposes described above via email or telephone call (including pre-recorded messages) using an autodialer even if you are on a national or state "Do Not Call" list. Message and data rates may apply.

Availability of FCSP

NOTE: At this time, the FCSP is delayed. Sunrun will ship your FCSP to you as soon as possible. Our expectation is no later than June 30, 2022.

As a reminder, customers can charge their F-150 Lightning via:

- The Ford Mobile Power Cord with a 120-volt and 240-volt adapter to allow for charging at home. Note: the 120-volt is considered a "trickle" charge. The 240-volt requires a 240-volt NEMA 14-50 outlet and can be installed by a licensed electrician.
- 2-year access to the BlueOval Charge Network. Access to the BlueOval Charge Network allows access to a network of charging partners with one credit card.
 - Charging partners are: Electrify America, EVConnect, EVGO, Flo, Chargepoint, and SemaCharge.
- 250 kWh of free charging at Electrify America DC Fast Chargers.

IMPORTANT: Should the address that you provided to purchase and/or register this vehicle differ from your required shipping address of the FCSP, please reach out to Sunrun at 855-341-0237.

If Sunrun is unable to connect within 5 business days after the FCSP becomes available, Sunrun will ship the FCSP to the vehicle "sold-to" address as reported by the Dealer.

We know this is not ideal and not the experience we aim for as a brand. But we also know that getting a new vehicle is an important and exciting time, so we are doing everything we can to help deliver your FCSP as soon as possible. Thank you for your understanding & continued support.

Acknowledgement

By providing my signature below, I understand and agree as follows:

• This vehicle is not equipped with the Ford Charge Station Pro (FCSP) and this will not constitute a defect with respect to my vehicle.

Customer Signature

Date