

Donofrio's Skyline



Valued Customer,

Part of the service performed on your vehicle today required us to order a part that is not normally stocked in our dealership. We will be ordering this part from one of our local sources if at all possible and if not from wherever we can acquire it from the fastest. If this part is not being covered by a warranty policy it will need to be paid for in advance before it can be placed on order. This part will be non-returnable if it is not picked up and returned within 45 days. If it is covered by a warranty policy the part must be installed on your vehicle within 45 days of receipt of our parts department. If it is not installed by then it will be returned to Ford per their policy. If this occurs we will need to start the repair process over and if your car has since gone out of warranty by date or mileage this part will no longer qualify for warranty repair. In order to help you we have provided some valuable information below in order to help prevent the return of your part. Please see the information below and let us know if you have any questions.

Customer name John Morgan

RO number 300225 Tag number 2785

Description of part/s Gearshift Module

Date of part order 7/7/25

30 Days from today is 8/6/25

Service Advisor helping you this visit Benjamin Wade

Direct phone number 541 576 1420

Keys Only

Thanks again for being the most important part of our business and please feel free to contact your service advisor with any question.

Customer acknowledgment of policy [Signature] Date 07/07/25