

CERTAIN 2021-2022 MODEL YEAR EXPEDITION AND NAVIGATOR, 2022 MODEL YEAR F-SUPER DUTY AND 2021-2023 MODEL YEAR F-150 VEHICLES — EQUIPPED WITH A ROOF OPENING PANEL - AIR DEFLECTOR INSPECTION

IMPORTANT! The Service Technician Specialty Training (STST) Competency 10 certification requirement in the U.S. market only will be enforced starting with repair orders opened on or after August 31, 2024. Field Service Action (FSA) repairs will reject and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See Electronic Field Communication (EFC)15936 for more details.

SERVICE PROCEDURE

1. Open the roof opening panel completely and verify that the air deflector is present.

- Is the air deflector present?
Yes - Proceed to Step 2.
No - Proceed to Step 6.

2. Visually inspect the air deflector fabric and plastic edge for damage such as rips and/or deformation.

- Is any damage present?
Yes - Proceed to Step 6.
No - Proceed to Step 3.

3. Visually inspect the plastic edge of the air deflector fabric material and verify that the plastic edge is secured to the roof opening panel frame tabs in all 13 locations. See Figures 1 and 2.

- Is the plastic edge of the air deflector fabric material secured to the frame tabs in all 13 locations?
Yes - Proceed to Step 5.
No - Proceed to Step 4.

NOTE: Super Duty shown, all others similar.

1. Front of Vehicle.

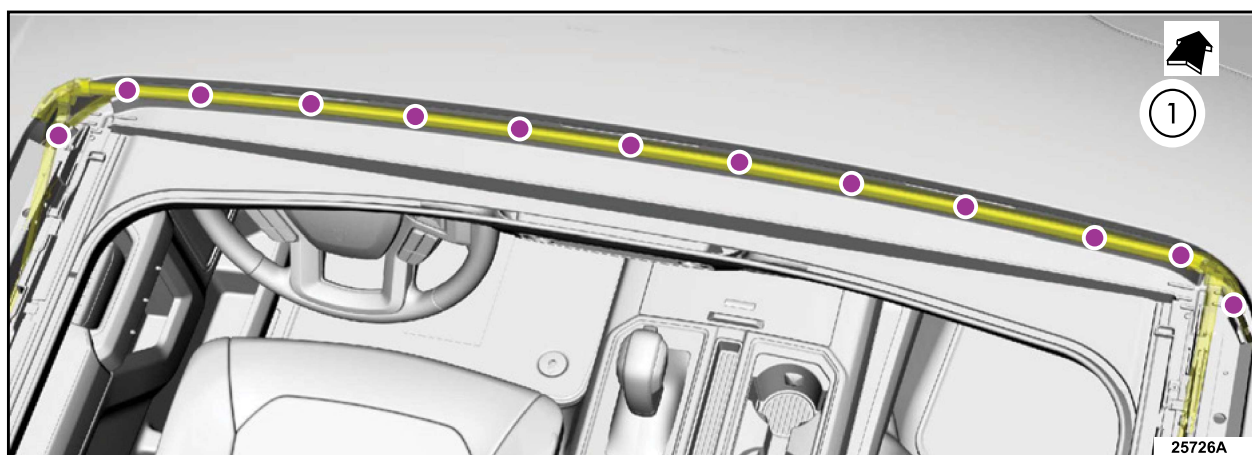


FIGURE 1



NOTE: The left image shows the air deflector plastic edge properly secured to the roof opening panel frame tab - PASS. The right image shows the air deflector plastic edge **not** properly secured to the roof opening panel frame tab - DOES NOT PASS.

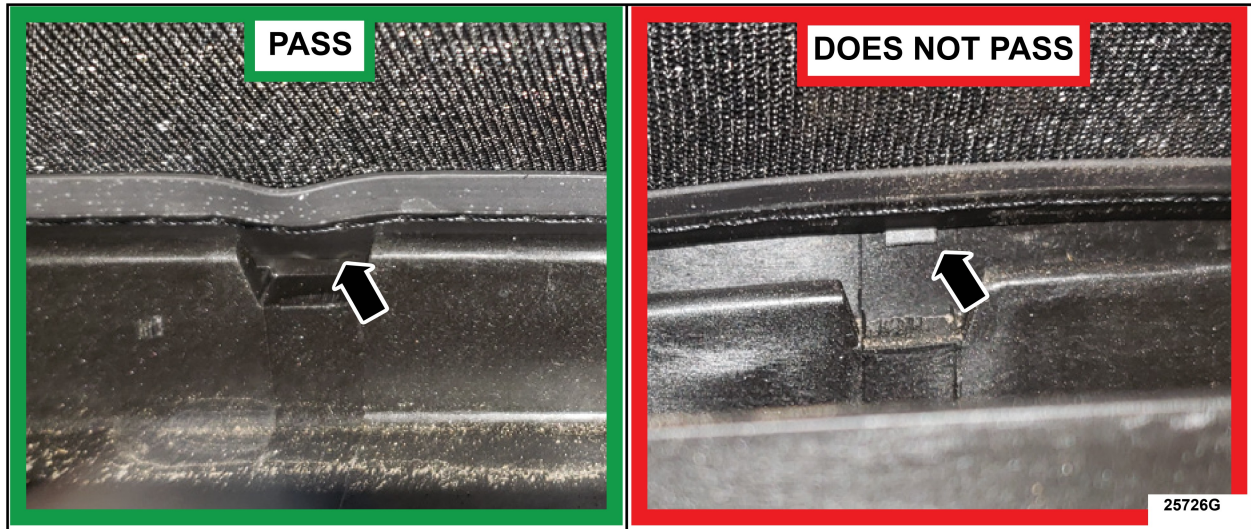


FIGURE 2

4. In the locations that are not secured, attach the plastic edge of the air deflector fabric material to the roof opening panel frame tabs. See Figure 3.

NOTE: Using a plastic trim tool may aid in installation of the Air Deflector fabric material. Figure 3 shows the Front of the Air Deflector pushing down on the plastic edge of the Air Deflector fabric material.

1. Front of Vehicle.
2. Moonroof Frame.
3. Air Deflector Fabric

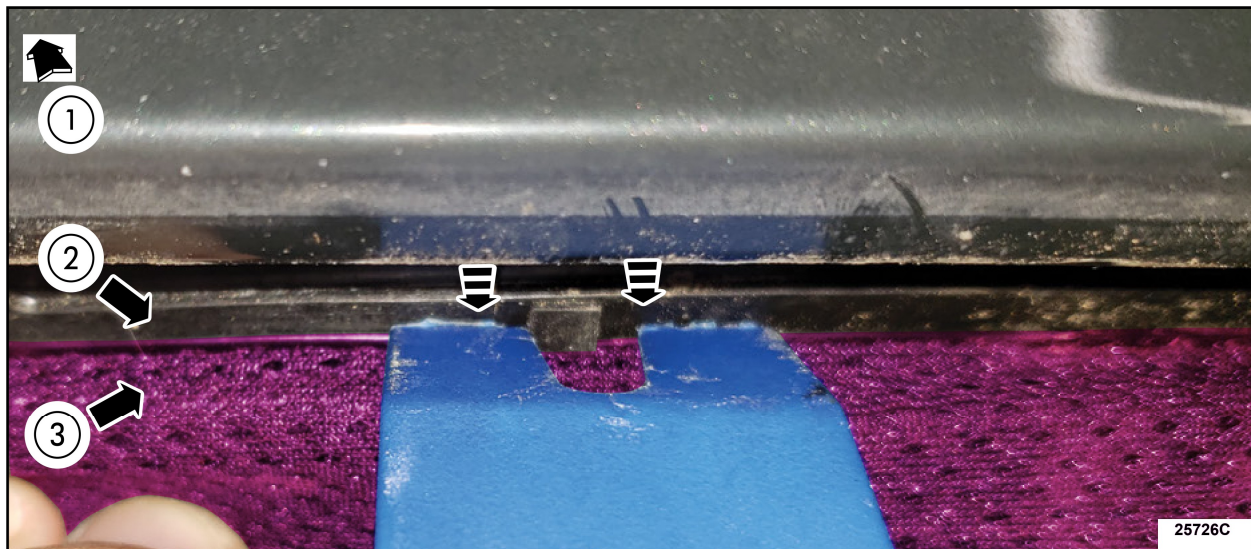


FIGURE 3



5. Using light pressure, press on the front of the air deflector fabric near all 13 tab locations to verify that it is properly attached to the roof opening panel frame. See Figure 4.

- Is the plastic edge of the air deflector fabric material secured to the roof opening panel frame tabs in all 13 locations?

Yes - This completes this FSA.

No - If required, repeat Step 4 to make secure the plastic edge of Air Deflector fabric material is in place.

NOTE: If the plastic edge of the Air Deflector fabric material does not properly secure in place, proceed to Step 6.

NOTE: F-150 shown, all others similar.



FIGURE 4

Ford has requested photo evidence for further repair information.

6. For damaged or missing air deflector assembly, contact the SSSC using an Approval Request Contact, and upload the necessary photos or copy of documentation as an attachment for review.

- Clearly show or upload the open repair order.
- Clearly show the vehicle VIN.
- Clearly show the odometer reading.
- Clearly show the damaged or missing air deflector, if applicable.

7. There are two ways to submit the requested items to SSSC.

- a. Directly in the SSSC contact request form while submitting your contact on your desktop.
- b. Via PTS Mobile under the Images/Files Upload menu selection. Select SSSC in the sub-menu and ensure your P&A code is correct. Upload the items by selecting the appropriate FSA with the option to use a prior contact ID. The items will be associated with your SSSC contact during submission.

NOTE: If you have not submitted an SSSC contact yet, then you can still upload the items via PTS mobile, and the items will be available when opening your SSSC contact for this VIN and recall.



IMPORTANT NOTE: Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall. Unless a part is requested to be returned to Ford, all parts replaced under this FSA must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Refer to the Parts Retention, Return, & Scrapping section of the FSA dealer bulletin for further information.

